

# Survey Spotlight

## The NAMP: Simple ANSWERS to Simple Questions

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**I** get my first impression of a command when I walk into a workcenter; I immediately can tell whether a survey will be good or bad. I ask simple questions, and the problems I find almost always have simple answers—ones you can find by reading and following the NAMP. You can't go wrong by using this invaluable tool. I want to share five sample sets of questions with simple answers:

**Q** - Are your workcenters clean or trashy? Do I leave with that "just showered" feeling, or do I dash to a phone to call TriCare for a hepatitis shot?

**A** - This is simple: Clean the shop and, remember, the workcenter supervisor is responsible for cleanliness and condition of spaces.

**Q** - Can I find more car and computer magazines than Navy publications? Are all of your IRACs and TDs entered correctly? How would you know? Does your master index show all your publications, and are they in order?

**A** - The work center supervisor is responsible for making sure all required publications are current and available.

**Q** - Are enough parts and FOD on the floor to build an airplane? What about those tool boxes...do they contain parts or pieces of safety-wire?

**A** - The workcenter supervisor is responsible for making sure maintainers know and comply with the FOD-prevention program. They must keep the workplace free of foreign and loose objects and account for each tool or SE used for repairs.

**Q** - How's that tool log? Does it match the MAFs, or will we find toolboxes checked out to aircraft, and

not recorded on the MAF? Will the MAF show tools were used, but the tool log doesn't?

**A** - When a job is assigned, mark the tool-container number in the toolbox block of Copy 1 (MAF) and, if not using a portable tool box, log it in the shop-container tool log.

**Q** - Will we find a broken tool in the toolbox or tool pouch?

**A** - The workcenter supervisor must make sure all personnel are familiar with missing, broken or worn tool-reporting procedures.

I have given you a sample list of the most common and easy-to-fix problems. For more examples of questions with easy answers, download our checklist from our maintenance website at [www.safetycenter.navy.mil/aviation/checklists/default.htm#maintenance](http://www.safetycenter.navy.mil/aviation/checklists/default.htm#maintenance). Many of these simple problems can have disastrous effects if left unchecked or uncorrected. The easiest solutions are found in the NAMP; open it, read it, and follow it. 

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For more info...



The references for sample questions 1 through 5 follow in order:

1. OpNavInst 4790.2H, Volume V, Chapter 8, Paragraph 8.4, Sub-paragraph 15, and Chapter 12, Paragraph k, Sub-paragraph 2.

2. OpNavInst 4790.2H, Volume I, Chapter 15 Paragraph 15.8, and NA 00-25-100, WP 022 00, Paragraph 1.

3. OpNavInst 4790.2H, Volume V, Chapter 12, Paragraph k, Sub-paragraph 2 and 4, and Chapter 13, Paragraph 13.4.2, Subparagraph c.

4. OpNavInst 4790.2H, Volume V, Chapter 13, Paragraph 13.3, Sub-paragraph 1 (5), and Paragraph 13.4, Sub-paragraph b (10).

5. OpNavInst 4790.2H, Volume V, Chapter 13, Paragraph 13.3, Subparagraph 1 (6).